

<b>MEETING:</b>	<b>ADULT SOCIAL CARE AND STRATEGIC HOUSING SCRUTINY COMMITTEE</b>
<b>DATE:</b>	<b>21<sup>ST</sup> JUNE 2010</b>
<b>TITLE OF REPORT:</b>	<b>PROGRESS REPORT ON THE ACTION PLAN FOR THE SCRUTINY REVIEW OF THE SUPPORT TO CARERS IN HEREFORDSHIRE</b>
<b>PORTFOLIO AREA:</b>	<b>ADULT SOCIAL CARE, HEALTH &amp; WELLBEING</b>

#### **CLASSIFICATION**

Open

#### **Wards Affected**

County-wide

#### **Purpose**

To note the progress against the delivery of the Recommendations and Executive Action Plan of the Scrutiny Committee Review of the Support to Carers in Herefordshire.

#### **Key Decision**

#### **Recommendation(s)**

**THAT the Adult Social Care and Strategic Housing Scrutiny Committee**

- (a) **Note the progress to deliver the Recommendations and Actions approved by Cabinet for the Review of Carers Support in Herefordshire**

#### **Key Points Summary**

- There has been a very significant improvement in the performance of NI 135- provision of advice and information to Carers, which has exceeded the target set for 09/10.
- Lead Officers have been identified to deliver the required actions as approved by Cabinet.
- Some Actions have already been delivered whilst others that, for example, involve contractual arrangements may take until March 2011 for full implementation. see appendix

- A report has been planned for early autumn to check progress or completion of Actions.

## **Alternative Options**

- 1 At this stage, the Scrutiny Committee is asked to note the steps taken to implement the Recommendations and action plan approved by Cabinet on 18 March 2010.

## **Reasons for Recommendations**

- 2 Detailed implementation plans are being implemented by individual officers, with timescales for completion. A further Progress Report is planned for the autumn, by which time it is expected that a significant number of actions will have been completed.

## **Introduction and Background**

- 5 A Scrutiny Review Group presented their report on the review of Support for Carers in Herefordshire to Scrutiny Committee on 30 October 2009 which was approved and submitted to Cabinet. On 18 March 2010. Cabinet approved all but one of the report's recommendations and their attendant Action Plan.

This report provides a progress report on the implementation of the approved Recommendations and Action Plan.

## **Key Considerations**

The Recommendations and Actions consist of a range of short, medium and longer term or on going actions that are now contained within the Carers commissioning strategy. Priorities have been established, and robust lines of communication link carers voices to developing commissioning intentions

Operational support is now at full complement, and assessments are routinely offered and completed

It can be reported at this time that some actions have already been completed and others are in hand.

## **Community Impact**

- 6 Implementation of all the Recommendations and Actions relating to the review of Carers Support Services will enhance both the quality and delivery of services for Carers in Herefordshire.

## **Financial Implications**

- 7 All costs will be met from within existing and future budgets.

## **Risk Management**

- 8 None have been identified in relation to the delivery of the Recommendations and Action Plan, as actions are held and will be delivered by Council Officers as part of the normal responsibilities.

## **Background Papers**

- Scrutiny Report of the Support to Carers in Herefordshire (October 2009)
- Cabinet Response to Scrutiny Review of the Support to Carers in Herefordshire and Executive Action Plan (March 2010)